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Application for a vehicle registration certificate



Please read these notes carefully.

When you should use this form

Use this form to apply for a vehicle registration certificate (V5C):

• if you have bought the vehicle but have not received the V5C in your name; or

• because the original has been lost, stolen, damaged or destroyed.

If you have previously had a V5C in your name for this vehicle, and there is no change to the vehicle or your personal details, you can apply for a duplicate by phoning 0870 240 0010. If you are deaf or hard of hearing and have a textphone, phone 01792 766426. (This number will not respond to ordinary phones.) Please have a debit or credit card to hand when you phone, as you may have to pay the £25 fee (see section D).

B Filling in this form

If you do not give full details in this application, this may delay us issuing your V5C.

Please remember the following.

- Provide your full names, not initials.
- Do not give joint names (for example, a husband's and wife's or a father's and son's).
- Give an address in Great Britain.
- PO box addresses are only acceptable for applications in a company name with a full postal address.
- When filling in section 3, a motor trader can be a:
- motor dealer;
- motor vehicle auctioneer;
- motor vehicle insurer you have settled a claim with;
- motor vehicle dismantler (salvage dealer); or
- finance company with a financial interest in the vehicle.

C How to pay

The fee for this application is **£25** (at the time of printing). Please make cheques or postal orders payable to 'DVLA, Swansea'. **Do not send cash or blank postal orders.**

D When there is no fee

You do not have to pay a fee in the following circumstances.

- If you are the new keeper and the previous keeper failed to tell us about the change, you must have the New keeper's details section (V5C/2) from the V5C and send it to us with this application form.
- If the vehicle has been categorised as C salvage (repairs would cost more than the vehicle was worth) by the insurance company and they have destroyed the V5C. We will carry out checks to make sure this is the case.

You have to pay for the following categories:

A = scrap only, B = break for spare parts only, and D = repairable. You can get more information on salvage categories from the insurance company.

E When you should receive the V5C

You should receive the V5C within:

- 10 working days if you are already recorded as the registered keeper; or
- 20 working days if there has been a change of keeper.

However, if you do not receive it in this time, please allow 30 working days before contacting us.

Note: the address on the V5C will be in the format Royal Mail prefer. It may not be identical to that given on your application.







F What to do if you also need to tax your vehicle

If you are already recorded as the registered keeper of the vehicle, you can tax your vehicle at a **DVLA local office** by using this form and the following documents.

- 'Application for a tax disc' (V10) or 'Application to tax a Heavy Goods Vehicle' (HGV) (V85) form.
- Your insurance certificate and MoT certificate if you need one for your vehicle (must be valid on the date the tax disc starts).

You cannot use this form to tax your vehicle at Post $\operatorname{Office}\nolimits^{\scriptscriptstyle \otimes}$ branches.

If you have changed your name, acceptable evidence is a marriage certificate, decree nisi, decree absolute or a deed poll. If you have changed your address, acceptable evidence is a current

driving licence, an original bank or building society statement or a recent gas, electricity, phone or council tax bill.

If you have a V5C/2, you can tax your vehicle at a Post Office® branch that issues tax discs within two months of the date you bought the vehicle, or up to 13 months if used at a DVLA local office. If you are not the registered keeper, and you do not have a V5C/2, you will not be able to tax the vehicle until you receive a V5C in your name. Until then you cannot tax the vehicle and therefore you must make a Statutory Off Road Notification (SORN).

G What to do if you also need to make a Statutory Off Road Notification (SORN)

If you are or are about to become the keeper of the vehicle and you are keeping it off the road, you need to make a SORN. If you have recently bought the vehicle, SORN cannot be transferred from the previous keeper. You will need to make a new SORN. If you do not make a SORN, legal action could be taken against you.

To make a SORN fill in a Statutory Off Road Notification (SORN) (V890), which you can get from:

- the website at www.direct.gov.uk/motoringforms;
- Post Office[®] branches that issue tax discs;
- DVLA local offices; or

• DVLA Customer Enquiries (see contact details in section I) Please make sure you attach the V890 to this form.

H Data protection – releasing information

We will store your details on our vehicle register. We can release these details if we must do so by law. You can get more information on how and when we can release your details by visiting the website at **www.direct.gov.uk/dvladataprotection**

Further information

You can get more information at **www.direct.gov.uk/vehiclereg** Information is also given in booklet 'What you need to know about registering and taxing your motor vehicle' (V100) which you can get from Post Office[®] branches and DVLA local offices. You can get addresses for your nearest DVLA local office:

on the website at www.direct.gov.uk/dvlalocal; or

• by phoning 0870 243 0444 (you will be asked to give your postcode). DVLA local offices are open between 9am and 5pm on Monday to Friday and between 9.30am and 5pm on the second Wednesday of each month. If you are not satisfied with the service you receive from us, please see leaflet 'DVLA Customer Service Guide and what to do if things go wrong' (INS101). You can get this from our website at

www.direct.gov.uk/motoringleaflets and by phoning Customer Enquiries (vehicles) on 0870 240 0010.

Phone lines are open between 8am and 8.30pm Monday to Friday, and between 8am and 5.30pm on Saturdays. Some calls will be monitored for quality and training purposes.

If you are deaf or hard of hearing and have a textphone, phone 01792 766426. (This number will not respond to ordinary phones.)

An executive agency of the Department for **Transport**

CUSTOMER SERVICE EXCELLENCE

Read the guidance notes over the page before filling in this form. Please write clearly in black ink using CAPITAL LETTERS.

1. Vehicle details Vehicle registration number:	Official use only V62
Make:	VC 3
Model: Colour:	
Tax class: (for example,	MKE 4
Private/Light Goods, Petrol Car):	MDL 5
(usually shown on a plate near the engine) If you do not give this information, it may delay your application.	CLR 6
2. Keeper details If the vehicle is registered in a business's or organisation's name, give that name in the box and then your full name and business address.	TC 7
Other (for Title: Mr Mrs Miss Ms example, Dr)	V10/V85/V70
Business's or organisation's name:	Proc
rist names.	Independent Ø 8
Surname:	DVLA Date Stamp
House number: 11	
Post town	
Postcode Date of birth	DOE
Contact phone number:	CD 15 FI 16
Providing contact details may help us to solve any problems with your application more quickly.	
Have you had a vehicle registration certificate (V5C) for this vehicle in your name? Yes No	
If no , when did you get the vehicle?	UW 18
	DOW 19
3. Why don't you have a V5C? (Please put a 🗷 against any that apply)	SC 20
I bought the vehicle from the previous keeper or motor trader and I have not received a V5C yet.	EN 21
It has been lost, stolen, damaged or destroyed.	CC 22
I cannot produce it for another reason. (Give the reason below)	W/BT 23 F 24
4. Fee	AM 25
 I enclose the fee of £25 I do not enclose the fee because: 	RW 26
 I am the new keeper and I have enclosed the new keeper's details section (V5C/2); or an insurance company destroyed the V5C because they considered it to be category C 	DOP 27
- an insurance company destroyed the VSC because they considered it to be category C salvage (see section D over the page).	SP 29
5. Declaration I have checked the information on this application and as far as I know it is correct.	PWR 30
If I find the V5C or the previous keeper gives it to me, I will send it to DVLA, Swansea.	
Signature: DDMMYYYY Date:	
Send this form to Mileage: 28 DVLA, Swansea, SA99 1DD. (to the last complete mile) (By law you do not have to provide the present mileage.) 28	V62-0608